

Gold Caravan Warranty Policy

(for caravans up to 5 years old)

Parts Covered

Most electrical and mechanical components of the insured caravan fitted as parts of the original specification and including water ingress and delamination. (Delamination is only available on the Gold Cover)

Including: Body Leaks, Braking Systems, Chassis, Running Gear, Suspension, Towing Mechanism, Auxiliary Electrics Cassette Toilet, Cooker, Fridge, Heating System, Water System.

Silver Caravan Warranty Policy

(for caravans up to 15 years old)

Parts Covered

Only the following listed parts are covered by this policy.

External Equipment

Body Leaks

Water ingress through any permanently sealed seam or joint, being a part of the original manufacturer's construction (Water ingress cover expires when the caravan is 7 years old).

Braking Systems

All mechanical linkage, backing plates, actuators, drums and shoes. (Exclusions, this insurance policy does not cover damage to brake drums, shoes or any other faults caused by the misuse of the braking system.)

Chassis

All chassis members including outriggers.

Running Gear

Axles, hubs, hub bearings, hub oil seals, road wheels (excluding tyres and tubes). Suspension Springs, hangers, shackle pins, bushes, shock absorbers and mouldings.

Towing Mechanism

All mechanical components fitted to caravans (excluding electrics).

Internal Equipment

Cooker

The cooker unit including burners, grill, oven and flame failure device and igniter.

Fridge

Door seal, condenser, gas control valve, gas igniter, flame failure device, 12 and 240v selector switches, 12 and 240v heater elements, gas thermostat, 240v thermostat, 240v temperature control switch.

Water System

Water heater (gas or electric), freshwater tank, wastewater tank, water pump, water gauges.

Auxiliary Electrics

Main hook-up input connector, ELCB, battery charger and distributor unit, interior lighting units (excluding bulbs and wiring).

Cassette Toilet

The cassette toilet is covered (excluding seals, valves and glands)

Heating System

Thermostat, motor, switches, control unit, gas heater, flame failure device, igniter (including ducting and fittings).

If a part is no longer available, it will be the insurer's responsibility for the cost of the original failure only and not the cost of a replacement unit.

Both Gold & Silver warranties also include:

Continental Use

The policy is valid for a maximum period of 90 consecutive days whilst in use in the Republic of Ireland or mainland Europe. Any claim occurring under this section will be restricted to the equivalent UK cost for parts and labour operative at the time of failure.

Excluding

Tyres, batteries, gas bottles, glass, paint, brickwork and all similar trim and finish, soft furnishings, carpets, floor coverings, work surfaces and all similar décor. Windows, window catches, stays and associated fittings, blinds, hinges, catches, stays and doors. Replacement of bulbs, fluorescent tubes, fuses and electrical connections and wiring looms. "A" frame covers and wheel spats. Water ingress and de-lamination expires when vehicle is 7 years old. Entertainment/communications systems and connected equipment. Normal wear and tear, servicing items and other components subject to routine maintenance.

If a part is no longer available, it will be the insurer's responsibility for the cost of the original failure only and not the cost of a replacement unit.



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